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The Call Recording And Quality Management Component Of Cisco Unified Workforce Optimization Is A Highly Scalable Voice And Screen Call Recording And Quality Evaluation Solution That Supports Agents, Knowledge Workers, And Supervisors At Any Location (Figure 2). Call Recording And Quality Management Is Available With Any Mix Of The Jun 9th, 2024

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† Press The Resume Soft Key. – If Multiple Calls Are On Hold, Use The Navigation Button To Select The Desired Call Before You Press Resume. – If Multiple Calls On Multiple Lines Are On Hold, Press The Line Bu Tton For The Line That You Want To Pick Up. The Ac Jun 7th, 2024

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If You Are On A Call When A Second Call Comes In, You Hear A Call-waiting Tone Or See A Flashing Indicator Light On The Handset Rest, Depending On The Configuration Of Your Phone. To Answer The New Call On The Same Line: 1. Use The Navigation Button To Select The Call 2. Press The Answer Soft Key To Answer The Call Feb 9th, 2024

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